



Registration Form

**Advance
Registration Deadline:
March 13, 2009**

Register online at www.ahpco.org
Or complete this form and fax it to (480) 603-4141
or mail form to address below.

Please print clearly.

Organization/Company _____

Address _____

City/State/Zip _____ Phone _____

Attendee 1

Name & Designation(s) _____ Email _____

- A) Clinical Psychosocial Management
 B) Clinical Psychosocial Management
 C) Clinical Psychosocial Management
 CE: Nurse NCIA/ALF
 Social Worker Chaplain

Attendee 2

Name & Designation(s) _____ Email _____

- A) Clinical Psychosocial Management
 B) Clinical Psychosocial Management
 C) Clinical Psychosocial Management
 CE: Nurse NCIA/ALF
 Social Worker Chaplain

Attendee 3

Name & Designation(s) _____ Email _____

- A) Clinical Psychosocial Management
 B) Clinical Psychosocial Management
 C) Clinical Psychosocial Management
 CE: Nurse NCIA/ALF
 Social Worker Chaplain

Fee

___ Member(s) @ \$99/each = \$ ___ | ___ Nonmember(s) @ \$149/each = \$ ___
 Member of AHPCO, AAHC, ALFA

Payment Info

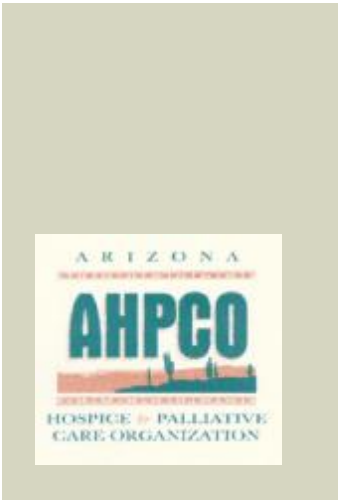
Check Enclosed (payable to AHPCO) Credit Card (Amex, Visa or MC only)

Credit Card Number _____ Exp. Date _____ CVV _____

Billing Address/City/State/Zip _____ Name on Card _____

Arizona Hospice & Palliative Care Organization
 1843 E Southern Avenue, Tempe, Arizona 85282
 Tel: 480.491.0540 Fax: 480.603.4141 Web: www.ahpco.org

Arizona Hospice & Palliative Care Organization
Spring Conference



Building Quality Organizations
 Nurturing Knowledge...Guiding Potential

March 20, 2009
 Phoenix, Arizona



Learn Today ... Apply Tomorrow

The healthcare community is rapidly changing and successfully navigating these changes while still providing compassionate care, requires a focused, guided effort. With increasing regulatory scrutiny, growing utilization, rising costs, and political reform, it is crucial that end-of-life care providers operate efficiently with enhanced decision-making and foster the ability to be responsive to opportunities.

Spring Conference

March 20, 2009 | Phoenix, Arizona

Join us for this 1-day interdisciplinary conference designed specifically for professionals in the hospice and palliative care community.

Keynote Speaker

Greg Yoder, MC, LPC, CT

Greg earned his masters degree in counseling and is a Licensed Professional Counselor. He has a Certification in Thanatology from the Association For Death Education And Counseling as well as a Certification of Grief Studies from the Center For Loss And Life Transition in Ft. Collins, Colorado. Greg refers to himself as a wannabe cowboy who enjoys writing and performing poetry, music and creating artwork which he regularly uses in his support of the dying and bereaved in hospice today.

Reconciling Change Without Compromising Heart

Hospices share in common a growing number of economic and organizational challenges. Unprecedented growth, competition and illusive regulatory standards are having a significant effect. And all of this is occurring under the tentative cloud of a damaged U.S. economy accompanied by a heightened sense of national angst. Our Keynote Speaker, Greg Yoder will be sharing his insights on how organizations can confront these compelling challenges without compromising the "heart" of hospice work.

Schedule-at-a-Glance

8:30 AM-----Registration
9:00 AM-----Welcome
9:15 AM-----Keynote
10:30 AM-----Break & Exhibits
10:45 AM---Focus Sessions (A)
12:00 PM-----Lunch
1:00 PM----Focus Sessions (B)
2:15 PM-----Break & Exhibits
2:30 PM-----Focus Sessions (C)
3:45 PM-----Evaluation

Hotel Information

Marriott Phoenix Airport
1101 North 44th Street
Phoenix, Arizona 85008
(602) 273-7373

Who Should Attend

Nurses, Physicians, Chaplains,
Social Workers, Volunteer
Coordinators, Bereavement
Counselors, Administrators,
Supervisors, Finance & QA

Continuing Education

Continuing education credits for
Nurses, Social Workers, Chaplains
and Administrators have been
applied for - contact the AHPCO
office for more information.



The conference features break-out sessions in 3 focus areas which provide each member of the EOL team with the research, knowledge, skills, practices and inspiration essential for mastering the art and science of EOL care.

Clinical Focus

Fall Prevention & Documentation

Meeting QAPI Requirements, Improving Patient Outcomes (A)
Roseanne Berry, MS, RN & Charlene Ross, MBA, MSN, RN

Dementia and Delirium

Understanding and Managing Behaviors (B)
Amy Mclean, MSN, APN

Pulmonary Disease (C)

Luis Gonzales, Jr., MD, FACP

Psychosocial Focus

The Importance Of Semantics

Challenging the Language of Good Death (A)
Greg Yoder, MC, LPC, CT

Sustaining the Spirit (B)

Spiritual Coordinator Panel

Social Work Perspectives in EOL Care (C)

Social Worker Panel

Management Focus

Disaster Planning

Preparation & Recovery Strategies (A)
Tim Siemsen, Pima County Health Department

Medicare Conditions of Participation

Interpretive Guidelines (B)
Kathy McCanna, Arizona Department of Health Services

Medical Reviews

Medicare Progressive Corrective Action Process (C)
Charlene Ross, MBA, MSN, RN & Roseanne Berry, MS, RN

More information about the sessions and presenters is available online at www.ahpco.org.

The Arizona Hospice & Palliative Care Organization is a 501c3 nonprofit organization dedicated to advancing quality end-of-life care and serving as a voice and resource for its members and the communities which they serve.



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Questions? (480) 491-0540

For info on Exhibit & Sponsor Opportunities - contact the AHPCO Office.